**External Organisations – Appendix 1a**

|  |  |  |  |
| --- | --- | --- | --- |
| **Organisation / Department** | **Email or website address** | **Telephone Office Hours** | **Telephone Out of Hours** |
| **If you are in immediate Danger call 999** | | | |
| Borough/District/Unitary Council Main Switchboard | Local detail to be added | Local detail to be added | Local detail to be added |
| Borough/District/Unitary Council Emergency Planning | Local detail to be added | Local detail to be added | Local detail to be added |
| Borough/District/Unitary Council Emergency Centre | Local detail to be added | Local detail to be added | Local detail to be added |
| Our area Community Warden | <https://www.kent.gov.uk/leisure-and-community/community-safety/community-wardens> | Local detail to be added | Local detail to be added |
| Our area PCSO | <https://www.kent.police.uk/a/your-area/> | Local detail to be added | Local detail to be added |
| Our area Community Warden | <https://www.kent.gov.uk/leisure-and-community/community-safety/community-wardens> | Local detail to be added | Local detail to be added |
| Our area PCSO | <https://www.kent.police.uk/a/your-area/> | Local detail to be added | Local detail to be added |
| Kent County Council Main Switchboard | [county.hall@kent.gov.uk](mailto:county.hall@kent.gov.uk) | 03000 41 41 41 | 03000 41 41 41 |
| Kent County Council Resilience and Emergencies Unit | [emergency.planning@kent.gov.uk](mailto:emergency.planning@kent.gov.uk) | 03000 41 41 41 | 03000 41 41 41 |
| KCC Highways & Transportation Main Switchboard | <http://www.kent.gov.uk/roads-and-travel> | 03000 41 81 81 | 03000 41 81 81 |
| Kent Resilience Forum Kent Resilience Team | [KRT@kent.fire-uk.org](mailto:KRT@kent.fire-uk.org) | 01622 212409 | n/a |
| Kent Police Force Control Room | <http://www.kent.police.uk/contact_us> | 101 | 101 |
| Kent Fire & Rescue Main switchboard | [enquiries@kent.fire-uk.org](mailto:enquiries@kent.fire-uk.org?subject=Enquiry%20from%20KFRS%20public%20website) | 01622 692121 | n/a |
| Southeast Coast Ambulance Headquarters | <http://www.secamb.nhs.uk/contact_us> | 0300 123 0999 | n/a |
| NHS | [http://www.nhs.uk](http://www.nhs.uk/) | 111 | 111 |
| Environment Agency General enquiries | [enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk) | 03708 506 506 | n/a |
| Environment Agency Incident reporting | n/a | 0800 80 70 60 | 0800 80 70 60 |
| Environment Agency Floodline | n/a | 0345 988 1188 | 0345 988 1188 |
| Electricity - Power cuts UK Power Networks | <http://www.ukpowernetworks.co.uk/internet/en/power-cuts/> | 0800 316 3105  Quick dial 105 | From mobiles: 0333 323 2105 |
| Gas Leaks Gas | <http://www2.nationalgrid.com/UK/Safety/Gas-emergency/> | 0800 111 999 | 0800 111 999 |
| Southern Water General enquiries | <https://www.southernwater.co.uk/call-us> | 0330 303 0368 | n/a |
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**Appendix 1a**

**Community Resilience Response Team – Appendix 1b**

Roles are added for your convenience – you can delete and add as necessary

|  |  |  |  |
| --- | --- | --- | --- |
| **Role** | **Name and Address** | **Contact No. 1** | **Contact No. 2** |
| Community Resilience Coordinator |  |  |  |
| Assistant Community Resilience Coordinator |  |  |  |
| Community Resilience Coordination Point Leader |  |  |  |
| Community Resilience Coordination Point Team 1 |  |  |  |
| Community Resilience Coordination Point Team 2 |  |  |  |
| Community Resilience Coordination Point Team 3 |  |  |  |
| Community Resilience Shelter Team Leader |  |  |  |
| Community Resilience Shelter Team 1 |  |  |  |
| Community Resilience Shelter Team 2 |  |  |  |
| Community Resilience Shelter Team 3 |  |  |  |
| Community Resilience Liaison Team 1 |  |  |  |
| Community Resilience Liaison Team 1 |  |  |  |
| Community Resilience Liaison Team 1 |  |  |  |
| Flood Warden 1 |  |  |  |
| Flood Warden 2 |  |  |  |
| Flood Warden 3 |  |  |  |
| Flood Warden 4 |  |  |  |

**Appendix 1b**

**Resident skills and Community Resources / Organisations – Appendix 1c**

|  |  |  |  |
| --- | --- | --- | --- |
| **Skill / Resource** | **Organisation / Venue** | **Name /** | **Contact Numbers –** working hours and out of hours |
| Community Resilience Coordination Point - Key Holder |  |  |  |
| Community Resilience Shelter 1 – Key Holder |  |  |  |
| Community Resilience Shelter 2 – Key Holder |  |  |  |
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**Suggested Skills / Resources to consider**

Trained First Aider

4x4 owner/driver

Chainsaw owner

Food supplies

Water pumps

Generators

Radio equipment

Tractor

Electrician

Welfare (Teas/Coffees etc) – e.g. Women’s Institute, Book clubs, Running Clubs.

**Appendix 1c**

**Vulnerable People, Properties or Locations -– Appendix 1d**

**Consider data protection responsibilities – see guidance notes section 5 for further information.**

| **Name** | **Address, inc postcode** | **Telephone no.** | **Vulnerability / Risk** | **Assistance required** | **Priority**  **(High/Med/Low)** |
| --- | --- | --- | --- | --- | --- |
| Example: |  |  | Flooding of house.  Wheelchair user.  Elderly.  Young family. | Evacuation help required. | High |
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**Appendix 1d**