



Environment Agency Flood Alert and Warning Areas and Quick Dial Codes for Kent

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Quick Dial codes

Information on the current situation in your area can be heard by dialing Floodline on 0345 988 1188. This local information can be heard by selecting option 1 and then dialing one or more of the following Quick Dial codes.

The Environment Agency is continuously improving the Flood Warning Service. As a result of this, some Flood Warning Areas and Quick Dial codes are subject to change. Please contact the Environment Agency for the latest version of this table by emailing ksl_frt.kentslondonandesussex@environment-agency.gov.uk

Flood Alert Name	Flood Alert Description	Floodline Quick Dial Code	Flood Warning Name	Flood Warning Description	Floodline Quick Dial Code
Coast from Dartford to Allhallows	Areas at risk of tidal flooding from Dartford to Allhallows, including Crayford, Greenhithe, Northfleet, Gravesend and the North Kent Marshes	217039	Dartford, Crayford and Greenhithe	Areas at risk of tidal flooding in Dartford, Crayford and Greenhithe	317048
			Gravesend and Northfleet	Areas at risk of tidal flooding in Gravesend and Northfleet, including Swanscombe	317050
			North Kent Marshes between Shorne Marsh and Allhallows	Areas at risk of tidal flooding in the North Kent Marshes between Shorne Marsh and Allhallows, including Lower Higham and Cliffe	317051
			Properties seaward side of tidal defences from Greenhithe to Gravesend	Areas at risk of tidal flooding on seaward side of tidal defences from Greenhithe to Denton, including Northfleet and Gravesend	317053
Tidal Medway, Medway Estuary and Isle of Grain	Areas at risk of tidal flooding on the Tidal Medway, Medway Estuary and Isle of Grain, including Aylesford, Medway Towns, Lower Halstow, Middle Stoke and Lower Stoke	217038	Isle of Grain and Stoke	Areas at risk of coastal flooding on the Isle of Grain and in Lower Stoke and Middle Stoke	317049
			Tidal River Medway and Medway Estuary	Areas at risk of flooding from the tidal River Medway and the Medway Estuary, including Aylesford, Larkfield, Wouldham, Medway Towns, Upnor, Hoo and Lower Halstow	317052
			Tidal River Medway from Allington Lock to Cuxton	Tidal River Medway between Allington Lock and Cuxton	317054

Flood Alert Name	Flood Alert Description	Floodline Quick Dial Code	Flood Warning Name	Flood Warning Description	Floodline Quick Dial Code
Isle of Sheppey and Coast from Kemsley to Seasalter	Areas at risk of coastal flooding on the Isle of Sheppey and North Kent Coast from Kemsley to Seasalter, including Sheerness, Minster, Queenborough, Leysdown on Sea, Sittingbourne and Faversham	217004	Sheerness, Minster and Queenborough	Areas at risk of coastal flooding in Sheerness, Minster and Queenborough, including Rushenden, Scrapsgate and West Minster	317010
			Coast from Warden Bay to Hamlet of Shellness	Areas at risk of coastal flooding from Warden Bay to Hamlet of Shellness, including Warden, Bay View and Leysdown on Sea	317006
			Coast from Kemsley to Seasalter	Areas at risk of coastal flooding from Kemsley to Seasalter, including Sittingbourne, Conyer and Faversham	317005
The Rivers on the Isle of Sheppey Area	The Scrapsgate Drain from the B2008 to the sea, through Minster and Scrapsgate and the Warden Bay Drain from Bay View to the sea, including Warden and surrounding holiday villages	217015	Scrapsgate Drain and Warden Bay Drain	Scrapsgate Drain and Warden Bay Drain	012661
Coast from Whitstable to Margate	Areas at risk of coastal flooding from Whitstable to Margate, including Herne Bay, Reculver, Marshside, Saint Nicholas at Wade, Birchington and Westgate on Sea	217005	Coast from Whitstable to Herne Bay	Areas at risk of coastal flooding from Whitstable to Herne Bay, including Tankerton, Swalecliffe, Studd Hill and Hampton	317004
			Properties at Chislet and Wade Marsh south of the Railway line	Areas at risk of coastal flooding at Chislet and Wade Marshes south of the Railway Line, including Marshside and Saint Nicholas at Wade	317008
			Coast from Reculver to Birchington	Areas at risk of coastal flooding from Reculver to Birchington, including Plum Pudding Island	317009
			Margate	Areas at risk of coastal flooding in Margate, from Westgate-on-Sea to Foreness Point	317007

Flood Alert Name	Flood Alert Description	Floodline Quick Dial Code	Flood Warning Name	Flood Warning Description	Floodline Quick Dial Code
Shuttle and Cray Catchments	The River Cray from St Mary's Cray to Crayford, including Hall Place and the River Shuttle from Blackfen through Sidcup to Old Bexley including Lamorbey Park	217030	River Cray at St Mary's Cray, Sidcup, Bexley and Crayford	The River Cray in St Mary's Cray, St Paul's Cray, Foots Cray, Sidcup, North Cray, Old Bexley, Hall Place and Crayford to the River Darent.	012621
			River Shuttle at Blackfen, Sidcup, Old Bexley and Crayford	River Shuttle in Blackfen, Sidcup Golf Course, Lamorbey Park, Sidcup and Old Bexley to Hall Place.	012622
Darent Catchment	The River Darent from Westerham to Dartford, including Brasted, Sundridge, Chipstead, Dunton Green, Otford, Eynsford and South Darent	217029	River Darent from Westerham to Sevenoaks	River Darent in Westerham, Brasted, Sundridge, Chipstead, Riverhead Chevening and Sevenoaks to the M26	012631
			River Darent from Otford to Darent	River Darent in Otford, Shoreham, Eynsford, Farningham, Horton Kirby, South Darent, Sutton-at-Hone and Darent to Hawley	012632
			River Darent at Dartford Trade Park, Brooklands and Dartford to the Thames Estuary	River Darent in Hawley, the Dartford Trade Park, Brooklands, Dartford Town Centre, Dartford and Crayford Marshes to the River Thames including Slade Green and the Darent Industrial Park	012633
The Coast from Pegwell Bay to Deal Including the Lower Tidal Stour	Coast and tidal areas from Pegwell Bay to Deal including Sandwich, the Pfizer site and the tidal Stour between the sea and Stonar Cut	217006	The Quay, Sandwich	The Quay, Sandwich	317011
			Sandwich	Sandwich	317012
			Discovery Park	Discovery Park	317013
			North Stonar to Cliffs End	North Stonar to Cliffs End	317014
			Coast from Pegwell Bay to Folkestone	Coast from Pegwell Bay to Folkestone	012512

Flood Alert Name	Flood Alert Description	Floodline Quick Dial Code	Flood Warning Name	Flood Warning Description	Floodline Quick Dial Code
The Coast from Sandgate to Dungeness	The coast and tidal areas from Sandgate to Lydd, including Hythe, Dymchurch, St Mary's Bay, Littlestone, Greatstone, New Romney and communities on the Romney Marsh up to the Royal Military Canal	217007	Coast from Folkestone to St Mary's Bay	Coast from Folkestone to St Mary's Bay	317015
			Coast from Littlestone Golf Course to Dungeness	Coast from Littlestone Golf Course to Dungeness	317016
The Coast from Fairlight to Dungeness Including The Tidal Rother	The coast and tidal areas from Fairlight to Dungeness including Dungeness, Lydd, Camber, Winchelsea Beach, Pett Level and the Tidal Rother to Rye, Rye Harbour and East Guldeford	217008	Coast from Dungeness to Rye	Coast from Dungeness to Rye	317017
			Winchelsea, Winchelsea Beach and Pett Level	Winchelsea, Winchelsea Beach and Pett Level	012413
			Kings Avenue Estate and Rock Channel riverside properties	Kings Avenue Estate and Rock Channel riverside properties	317002
			Rye, Rye Harbour and East Guldeford	Rye, Rye Harbour and East Guldeford	317003
The Upper River Medway Area	The River Medway from Forest Row to Penshurst, including Ashurst	217009	River Medway between Forest Row and Penshurst	River Medway between Forest Row and Penshurst	317038
			Leigh Village	Properties at risk of flooding in Leigh Village	317000
			Kidbrooke Stream at Forest Row	Kidbrooke Stream at Forest Row	317042
The Middle River Medway Area	The River Medway from Penshurst to Hempstead Lock at Yalding, including the Leigh Barrier Flood Storage Reservoir, the Ensfield Road, Tonbridge, Paddock Wood, the Hop Farm, East Peckham, Branbridges and Hale Street	217035	River Medway between Penshurst and the Leigh Barrier	River Medway between Penshurst and the Leigh Barrier	317039
			Tonbridge and Hildenborough	River Medway at Tonbridge and Hildenborough including Tudeley, Golden Green, Whetsted and Hartlake	317046
			East Peckham	River Medway and The Bourne at East Peckham, including Little Mill and Hale Street	317040
			Paddock Wood and Laddingford	River Teise and Medway at Paddock Wood and Laddingford	012655

Flood Alert Name	Flood Alert Description	Floodline Quick Dial Code	Flood Warning Name	Flood Warning Description	Floodline Quick Dial Code
The Lower River Medway Area	The River Medway from Hempstead Lock at Yalding to Allington Lock, including East Farleigh, Wateringbury, Teston and Teston Park, Tovil and Maidstone including Millennium Park	217033	Yalding	Yalding including Benover and Congelow	317047
			Little Venice Country Park and Marina	Little Venice Country Park and Marina, including low lying properties in Yalding around Yalding Bridge	317044
			River Medway between Yalding and Maidstone	River Medway between Yalding and Maidstone, including Wateringbury, West Farleigh, Teston and East Farleigh	317043
			Maidstone	River Medway at Maidstone, including Tovil, Allington, Allington Marina and Aylesford	317045
			Tidal River Medway from Allington Lock to Cuxton	Tidal River Medway between Allington Lock and Cuxton	317054
The Rivers Eden and Eden Brook Area	The Rivers Eden, Eden Brook and Kent Ditch from Blindley Heath to Penshurst including Edenbridge and Hever	217010	Rivers Eden and Eden Brook	Rivers Eden and Eden Brook	317037
The River Bourne Area	The River Bourne from Hadlow to East Peckham, including Golden Green and Little Mill	217032	Hadlow and Golden Green	Bourne at Hadlow and Golden Green	317041
			East Peckham	River Medway and The Bourne at East Peckham, including Little Mill and Hale Street	317040
River Teise Area from Lamberhurst to Goudhurst	River Teise Area from Lamberhurst to Goudhurst	217036	Properties on the Teise in Lamberhurst and Goudhurst	Properties on the Teise in Lamberhurst and Goudhurst	317059

Flood Alert Name	Flood Alert Description	Floodline Quick Dial Code	Flood Warning Name	Flood Warning Description	Floodline Quick Dial Code
River Teise and Lesser Teise Area from Horsmonden to Yalding	River Teise and Lesser Teise Area from Horsmonden to Yalding	217034	River Teise and Lesser Teise between Horsmonden and Claygate	River Teise and Lesser Teise between Horsmonden and Claygate	012654
			Collier Street	River Beult and Lesser Teise at Collier Street, including Marden, Benover, Chainhurst and Haviker Street	317058
			Paddock Wood and Laddingford	River Teise and Medway at Paddock Wood and Laddingford	012655
			Yalding	Yalding including Benover and Congelow	317047
			Little Venice Country Park and Marina	Little Venice Country Park and Marina, including low lying properties in Yalding around Yalding Bridge	317044
The River Beult Area	River Beult from Bethersden and Pluckley to Stile Bridge, including Smarden, Headcorn, Staplehurst and Hawkenbury	217031	River Beult from Bethersden and Pluckley to Stile Bridge	River Beult from Bethersden and Pluckley to Stile Bridge, including Smarden, Headcorn, Staplehurst and Hawkenbury	012652
			Collier Street	River Beult and Lesser Teise at Collier Street, including Marden, Benover, Chainhurst and Haviker Street	317058
			Yalding	Yalding including Benover and Congelow	317047
			Little Venice Country Park and Marina	Little Venice Country Park and Marina, including low lying properties in Yalding around Yalding Bridge	317044

Flood Alert Name	Flood Alert Description	Floodline Quick Dial Code	Flood Warning Name	Flood Warning Description	Floodline Quick Dial Code
The Plenty, Swalecliffe and West Brooks Area	The Plenty Brook from Eddington to the sea, including Herne Bay, the Swalecliffe Brook from near Court Lees to the sea, including Chestfield and Swalecliffe and the West Brook from the railway line to the sea including Studd Hill and Hampton	217016	West Brook	West Brook	012541
			Swalecliffe Brook	Swalecliffe Brook	012542
The Upper River Stour Area	Communities on the Great Stour from Charing Heath to the A2070 including Ashford, communities on the East Stour, communities on the Whitewater and Ruckinge Dykes and the Aylesford Stream	217028	Great Stour from Lenham Heath to Hothfield	The Great Stour from Lenham Heath to Hothfield including Charing Heath, Little Chart and the Hothfield Flood Storage Area	317030
			Great Stour from Hothfield to Ashford	The Great Stour downstream of Hothfield Flood Storage Area to South Ashford including Great Chart	317029
			South Ashford	Properties at risk from the East Stour and Whitewater and Ruckinge Dykes including Park Farm, Kingsnorth, the A2070, Beaver and South Ashford	317034
			The Great Stour at North Ashford	The Great Stour from Ashford to Kennington	317033
			East Stour from Sellinge to South Ashford	The East Stour from Sellinge to South Ashford including Barrowhill, Mersham and Sevington	317026
			Whitewater and Ruckinge Dykes	Properties at risk from the Whitewater and Ruckinge Dykes in Shadoxhurst, Ruckinge and Kingsnorth	317035
			Aylesford Stream	The Aylesford Stream at Willesborough	317023

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The Lower River Stour Area	The River Stour from the A2070 at Conningbrook Manor to Fordwich, including Wye, Godmersham, Shalmsford Street, Chartham, Canterbury and Sturry	217027	Wye, Godmersham and Chilham	The Great Stour from Wye to Chilham including Godmersham	317036
			Shalmsford Street, Chartham and Thannington	The Great Stour from Shalmsford Street to Thannington including Chartham	317025
			Canterbury	The Great Stour at Canterbury	317024
			Fordwich and Sturry	The Great Stour at Fordwich and Sturry	317027
Nailbourne and Little Stour Area	Communities on the Nailbourne, Little Stour and River Wingham, including Lyminge, Elham, Barham, Bridge, Bekesbourne, Littlebourne, Ickham, Wickhambreaux and Wingham	217026	Nailbourne	Communities in the Nailbourne Valley including Lyminge, Elham, Barham, Bridge, Bekesbourne, Littlebourne and Wickhambreaux	317032
			Little Stour	The Little Stour at Ickham and Wickhambreaux	317031
Tidal Stour Area from Fordwich to Stonar Cut	Tidal Stour Area from Fordwich to Stonar Cut including Stodmarsh, Grove Ferry, Plucks Gutter, Ash Level and Minster Marsh	217003	Grove Ferry and Plucks Gutter	The Great Stour at Grove Ferry and Plucks Gutter	317028
			Stour Marshes	Communities in the Stour Marshes including Ash Level, Minster Marsh and Stodmarsh	317001
The North and South Streams Area	The North and South Streams from Eastry and Northbourne to the East of Sandwich, including Finglesham and Hacklinge	217018	North and South Streams	North and South Streams	317022
The Hamstreet Arm Area	The Hamstreet Sewage Arm Speringbrook Sewer from Dukes Meadow and Ruckinge Road, Hamstreet to the Royal Military Canal, including Hamstreet	217021	Speringbrook Sewer (Hamstreet Arm)	Speringbrook Sewer (Hamstreet Arm)	317056

Flood Alert Name	Flood Alert Description	Floodline Quick Dial Code	Flood Warning Name	Flood Warning Description	Floodline Quick Dial Code
The New Romney Sewage Arm Area	The New Romney Sewage Arm from the Sewage Treatment Works to the Sea and from Littlestone Road to the Romney, Hythe and Dymchurch Railway, including New Romney	217022	New Romney Sewage Arm	New Romney Sewage Arm	317057
The Pent Stream Catchment	The Pent Stream Catchment from Cheriton to Folkestone Harbour	217037	The Pent Stream	Areas at risk of flooding from the Pent Stream between Folkestone Fire Station and the viaduct including Pavilion Road, Black Bull Road and Bradstone Avenue	317060
The River Rother Area	The River Rother and its tributaries from Turks Bridge to the Royal Military Canal, including Crowhurst Bridge, Etchingham, Robertsbridge, Salehurst and Bodiam	217019	Etchingham	Etchingham	317018
			Robertsbridge	Robertsbridge	317019
Groundwater flooding in East Kent	Areas at risk from Groundwater flooding including the Petham Bourne, Alkham bourne and Nailbourne including Elham, Barham, Bishopsbourne, Bridge, Patrisbourne and Bekesbourne	217000			



FLOOD ALERT



FLOOD WARNING



SEVERE FLOOD WARNING

Warning no longer in force

What it means	Flooding is possible. Be prepared	Flooding is expected. Immediate action required	Severe flooding. Danger to life.	No further flooding is currently expected for your area
When it is used	Two hours to two days in advance of flooding	Half an hour to one day in advance of flooding	When flooding poses a significant risk to life or significant disruption to communities	When a Flood Warning or Severe Flood Warning is no longer in force
Impacts likely to be seen	Flooding on fields, recreation land and car parks Flooding of minor roads and farmland	Flooding of homes and businesses Flooding of rail infrastructure Flooding of roads with major impacts Extensive flood plain inundation (including caravan parks or campsites) Flooding of major tourist/recreational attractions	Deep and fast flowing water Debris in the water causing danger Potential or observed collapse of buildings and structures Communities isolated by flood waters Critical infrastructure for communities disabled Large number of evacuees	No new impacts expected from flooding, however there still may be standing water following flooding. Flooded properties. Flooding or damaged Infrastructure.
Recommended actions	Be prepared to act on your flood plan Prepare a flood kit of essential items Avoid walking, cycling or driving through flood water Farmers should consider moving livestock and equipment away from areas likely to flood	Protect yourself, your family and help others Move family, pets and valuables to a safe place Turn off gas, electricity and water supplies if safe to do so Put flood protection equipment in place If you are caught in a flash flood, get to higher ground	Stay in a safe place with a means of escape Be ready should you need to evacuate from your home Cooperate with the emergency services Call 999 if you are in immediate danger Call Floodline for up to date information	Be careful. Flood water may still be around for several days and be contaminated If you have been flooded, ring your insurance company as soon as possible

