

Flood Warden resources: Helping you to help your community

You've trained as a Flood Warden. How can you now help your community to be better prepared? Here the Flood Resilience Team from the Environment Agency, showcase the resources available on the Kent Prepared website.

The Flood Warden role

Your role as a Flood Warden is to help your community before, during and after a flood. You act as a vital link between the community and organisations responding to a flood.

"We want you to engage with your communities, raise flood awareness, and put together your own community flood plan."

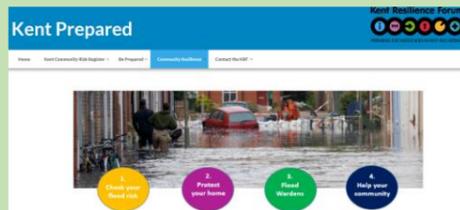
Some of it you will be able to do on your own, some of it you'll need help from others in your community. The Environment Agency, the Local Authority and the Emergency Planners at the Kent Resilience Forum can help you at any stage of the process.



Working in partnership to build resilient communities

The Kent Prepared website

All the resources you need can be downloaded from the dedicated flood section of the Kent Prepared website.



www.kentprepared.org.uk

This is a one-stop shop to find a whole host of valuable information and resources, that you can use for free and adapt to help your community to become more flood resilient.

Increasing community flood risk awareness

Download and print our 'Are you flood aware?' postcards to distribute in your community.

Consider using our 'How does the Environment Agency manage flood risk?' article – print it off to use on your community notice board, publish in your parish newsletter or post on your community Facebook page.

Using these resources will encourage your community to check their flood risk at: www.gov.uk/check-flood-risk

Those at risk are encouraged to sign up for the free Flood Warning Service by calling Floodline on **0345 988 1188**, or visiting www.gov.uk/sign-up-for-flood-warnings

Encouraging others to protect their homes

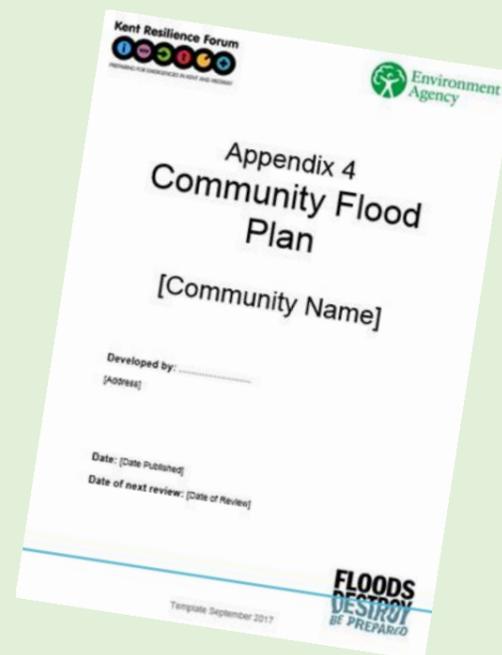
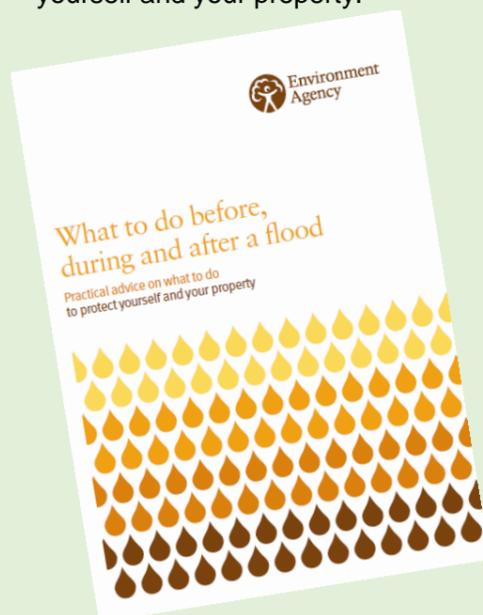
Help individuals make a personal flood plan. Encourage them to download the personal flood plan template and the personal checklist.

This will help them to think about what they would do if their home flooded, what they would need, who they would need to contact, and where to find their contact numbers. The checklist helps them to establish how prepared they actually are for a flood event.

Get them to think about how to make their properties more resilient. Community posters we have prepared and are free for your use include:

- 'Make your property flood resilient'
- 'What to do before, during and after flooding'
- 'Are you flood resilient?'

The Environment Agency have also produced a handy guide 'What to do before, during and after a flood' offering practical advice on what to do to protect yourself and your property.



Formulating your community flood plan

Download the community flood plan template and use the helpful PowerPoint presentation to support you in the production your community plan.

Writing, and then implementing a community plan during a flood, will help save lives and minimise the damage and distress flooding can cause.

There is also a template letter you can use, to encourage residents to come forward with information on the useful skills and equipment they may have. Distribute this throughout the community and incorporate the responses into your community flood plan – it could prove invaluable in a flood.

On the website you can find a 'Flood Action Guide' template you can use and adapt. This will provide your residents with specific community information on what to do in a flood.

We also have a helpful table that you can use, explaining what the different flood warning codes mean, and what action your community should take next.

Visit www.kentprepared.org.uk for further information and all resources

Testing your community flood plan

The Kent Prepared website has a series of different scenarios (both coastal and river flooding) you can run through to help you test your community flood plan. We can offer support to test your plan.

"We will ensure you have all the resources and support to help make your community more flood resilient"

Encourage others to become Flood Wardens

Download our 'Could you be a Flood Warden?' poster and postcards to distribute in your community.

We can help you write your own 'What's it like being a Flood Warden?' article, tailored to you and your community. This will raise awareness of your vital role and encourage others to get involved.

On the website you can find an article that we have helped produced for Shoreham village, outlining their path to community resilience.



Refreshing your Flood Warden training

We send out a Flood Warden newsletter twice per year with lots of helpful information to keep you up to date. The most recent copy can be found on the website.

You can complete our online Flood Warden refresher course at any time – it only takes 20 minutes. This consists of four modules covering: the role of a Flood Warden, types of flooding, weather warnings and safety awareness. If you would like a copy please contact: jenny.newham@environment-agency.co.uk

Finally, make sure you attend our annual Flood Warden workshop and training event, and download the most up to date copy of the Flood Warden Handbook.



Need further assistance?

Contact the [Kent Resilience Forum](http://www.kentfire-uk.org):

- To organise additional flood warden training
- To update your contact details
- If you no longer wish to be a Flood Warden

Email: krf@kent.fire-uk.org or telephone: **01622 212409**

For any other queries contact your local Flood Resilience Team at the [Environment Agency](http://www.environment-agency.gov.uk):

Email: FloodResilienceKSLES@environment-agency.gov.uk or telephone: **03708 506 506**